

Frequently Asked Questions (FAQ)

1. What is the MESINKIRA x Maybank collaboration offer?

- A free 6-month Standard package subscription to MESINKIRA's business operation support system.
- A discounted Maybank QRPay Soundbox for only RM1.90 (first-come, first-served basis).
- A special account opening fee of RM1,000 for a current account and RM20 for a personal account.

2. Who is eligible for this offer?

The offer is available to new Maybank customers who are interested in using MESINKIRA's POS and bookkeeping systems for their business operations.

3. How do I activate the MESINKIRA x Maybank collaboration offer?

Kindly follow these steps:

1. Go to mesinkira.io and navigate to the Maybank Collaboration page.
2. Click Apply Here and fill in the application form.
3. Submit the form, and our customer service team will contact you to guide you through the next steps.

4. What benefits do I receive from this collaboration?

Eligible customers will receive:

1. A free 6-month Standard package subscription to MESINKIRA's business operation support system.
2. A discounted Maybank QRPay Soundbox for just RM1.90 (first-come, first-served basis).

5. How long will it take to receive my soundbox and activate my account?

Kindly refer to the details of the soundbox [here](#).

6. Can I use the Maybank QRPay Soundbox for other DuitNow QR service providers?

The Soundbox is only compatible with Maybank QRPay. It cannot be used for other DuitNow QR service providers.

7. Can I use this offer if I am already a MESINKIRA subscriber?

Yes, existing MESINKIRA subscribers who are Maybank customers may be eligible for specific benefits. Please contact MESINKIRA customer service team at [019- 214 2236](tel:019-214-2236) to learn more.

8. Who can I contact if I have questions or need help with my application?

For assistance, please contact MESINKIRA's customer service team at 019-214 2236. Alternatively, visit [MESINKIRA x Maybank](#) website for more information.